



Health and Disability Services  
Complaints Office

Honesty  
Accountability  
Dedication  
Supportive  
Confidentiality  
Objectivity

# Regional visit to Peel Region

Wednesday 15 May - Thursday 16 May 2019

The Health and Disability Services Complaints Office (HaDSCO) is an independent statutory authority providing an impartial resolution service for complaints relating to health, disability and mental health services provided in the State of Western Australia.

HaDSCO is visiting the Peel Region from 15 -16 May 2019 as part of the Regional Awareness and Accessibility Program coordinated by the Western Australian Ombudsman. The visit will include complaint clinics where members of the public can come to discuss their concerns with health, disability and mental health service providers with us.

Our services are **FREE**.

For more information about the regional visit, go to the HaDSCO website at

[hadsco.wa.gov.au/community/raap.cfm](http://hadsco.wa.gov.au/community/raap.cfm)

or contact HaDSCO:

Phone (08) 6551 7620 or  
Freecall 1800 813 583 (free from landlines)

Email: [mail@hadsco.wa.gov.au](mailto:mail@hadsco.wa.gov.au)

Web: [hadsco.wa.gov.au](http://hadsco.wa.gov.au)

## Complaint Clinics and Information Sessions

### Wednesday 15 May 2019

Complaint Clinic from 11:00am – 1:00pm at  
Waroona Community Resource Centre  
10 Henning Street, **Waroona**

Complaint Clinic from 3:30pm – 6:00pm at  
Mandurah Seniors and Community Centre,  
4 Ormsby Terrace, **Mandurah**

### Thursday 16 May 2019

Complaint Clinic from 8:30am – 10:30am at  
Mandurah Seniors and Community Centre  
4 Ormsby Terrace, **Mandurah**

Complaint Clinic from 2:00pm – 4:00pm at  
Boddington Community Resource Centre  
20 Bannister Road, **Boddington**



Government of Western Australia  
Health and Disability Services Complaints Office

Supporting improvement through  
complaint resolution